

CAMP BOW WOW®

EFFECTIVE May 18, 2020

Dear Valued Customers,

As you know, COVID-19 has presented unprecedented circumstances to all of us, especially for you and your furry, four-legged family members. We LOVE your pups and want the very best care for them, despite the circumstances. With everyone's health and safety in mind, during this time of uncertainty, we are adjusting our hours and adding temporary, emergency safety measures at Camp Bow Wow® Near The Woodlands® Area to continue providing our essential services:

RESERVATIONS REQUESTED (To allow for more effective team member scheduling)

- We ask that all pet parents make reservations for daycare/daycamp, boarding and other services, i.e. bathing, grooming, enrichment/playtime.
- Call ahead for available drop-in, same day service – we may have room that day if you call early.
- Drop-off and pick-up times are also requested.
- Payment via phone will be required in advance for all services when your reservation is confirmed to reduce personal contact and increase safety. This means no cash payments.

LOBBY WILL BE CLOSED FOR SOCIAL DISTANCING

- For drop off, please call us at 832-482-2299 when you arrive and are parked at the door. We'll come to your car to get your pup and any belongings. Please have your pup(s) leashed.
- For pick-up, when you arrive, call us at 832-482-2299. We will bring your pup to you. At that time, we can also deliver any retail items purchased (dog food, treats, etc).
- For your pet's safety and health, our vaccination policy is unchanged.
- For your and our team member's safety, we will be wearing gloves when picking up and delivering your pup from curbside.
- If you need to provide proof of updated vaccinations, please email to ntwa@campbowwow.com or fax to 888-506-6229.

MODIFIED HOURS FOR ALL SERVICES

- Hours of Operation: We are now open 7 days a week 6:30AM--7:00PM. Some Dog Training classes may be conducted after closing in our Training Room. Call 832-482-2299 for more information.

Thank you for your continuing support as we strive to be a place our customers and our community can count on!

Lee and Kristl Franklin, Owners
Camp Bow Wow®—Near The Woodlands® Area