



## Grooming Services Waiver

**Owner Name:** \_\_\_\_\_ **Phone:** \_\_\_\_\_ **Pet Name(s):** \_\_\_\_\_

I warrant that my dog is current with the vaccinations (rabies, distemper, Bordetella & canine influenza), that my dog is healthy to the best of my knowledge and that I have informed Camp Bow Wow - Delaware North (CBW-DN) of any pre-existing conditions, illnesses or situation(s) during previous grooming session(s).

*Cancellation & Late Policy:* If an appointment is cancelled same day there will be an automatic \$40 charge that does not go towards the next groom. If client is 30 or more minutes late to the appointment, there will be a \$20 additional charge towards their total.

*Touch-ups:* Owner must call within 24-hours of pickup to request change after a full groom. We will work in a complementary touch-up within 72 hours. If you do not call within 24 hours or cannot come in within 72 hours, we will not be able to touch up your dog.

Our goal is to offer safe, low-stress pet grooming services. In the unlikely event that a Camper is hurt or becomes ill, CBW-DN will try to reach the owner and has permission to call or take pet to veterinarian and such expenses will be paid promptly by owner unless injury is direct result of negligence of CBW-DN. CBW-DN will not be held responsible for

- any sickness or injury caused by the pet to itself during grooming,
- any accidental death of pet related to pre-existing health condition or natural disaster,
- clipper burn and/or minor nicks resulting from grooming of matted coats or for irritation caused by removing coat from pets possessing mild to severe skin allergy, and/or
- stressful effects grooming may have upon pet.

CBW-DN reserves the right to

- charge additional fees for services we consider beyond the norm covered by our standard rates and
- refuse service if a pet may pose a threat to us, themselves or to the other dogs; whether it be due to nervousness, grooming stress, aggression, health &/or parasite situation.

I agree to be responsible for any property damages my dog may cause.

I agree that I have read, understood and accepted the rules and conditions for Camp Wow Wow - Delaware North Grooming for the grooming today and all future grooming appointments. I understand that I may request a copy of this agreement and that my dog may be video taped or photographed and that these images become the property of CBW-DN. I agree to release, hold harmless, acquit, will indemnify and forever discharge Camp Wow Wow - Delaware North and Camp Bow Wow Franchising, Inc. from all, and in all manner of action and actions, suits, damages, judgments, executions, claims and demands whatsoever.

\_\_\_\_\_  
Owner's Signature

\_\_\_\_\_  
Owner's Printed Name

\_\_\_\_\_  
Date

\_\_\_\_\_  
CBW-Den Team Member Signature

\_\_\_\_\_  
Date