



## Grooming Services Waiver Camp Bow Wow – Delaware North

**Owner Name:** \_\_\_\_\_ **Phone:** \_\_\_\_\_ **Pet Name(s):** \_\_\_\_\_

I warrant that my dog is current with the vaccinations (rabies and distemper and bordetella), that my dog is healthy to the best of my knowledge and that I have informed Camp Bow Wow - Delaware North (CBW-DN) of any pre-existing conditions, illnesses or situation(s) during previous grooming session(s).

Our goal is to offer safe, low-stress pet grooming services. If pet is hurt or becomes ill, CBW-DN will try to reach the owner and has permission to call or take pet to veterinarian and such expenses will be paid promptly by owner unless injury is direct result of negligence of CBW-DN. CBW-DN will not be held responsible for

- any sickness or injury caused by the pet to itself during grooming,
- any accidental death of pet related to pre-existing health condition or natural disaster,
- clipper burn and/or minor nicks resulting from grooming of matted coats or for irritation caused by removing coat from pets possessing mild to severe skin allergy, and/or
- stressful effects grooming may have upon pet.

CBW-DN reserves the right to

- charge additional fees for services we consider over and above the norm covered by our standard rates and
- refuse service if a pet may pose a threat to us, themselves or to the other pets left in our care; whether it be due to nervousness, grooming stress, aggression, health &/or parasite situation.

I agree to be responsible for any property damages my dog may cause.

**Cancellation & No Show Policy:** We know most people do their best to bring dogs when scheduled and we sincerely appreciate that. Groomers count on people to come in as scheduled.

- Groomers will text each owner an appointment reminder 3 days prior to the scheduled appointment.
- If an appointment is a 'no show' or not cancelled or rescheduled by noon on the day preceding the appointment, a \$50 deposit will be required for the next appointment.
- If a rescheduled appointment is a 'no show' or not cancelled or rescheduled by noon on the preceding day, the \$50 deposit will be forfeited and a 100% deposit will be required for the next appointment.

I agree that I have read, understood and accepted the rules and conditions for Camp Wow Wow - Delaware North Grooming for the grooming today and all future grooming appointments. I understand that I may request a copy of this agreement and that my dog may be video taped or photographed and that these images become the property of CBW-DN. I agree to release, hold harmless, acquit, will indemnify and forever discharge Camp Wow Wow - Delaware North and Camp Bow Wow Franchising, Inc. from all, and in all manner of action and actions, suits, damages, judgments, executions, claims and demands whatsoever.

\_\_\_\_\_  
Owner's Signature

\_\_\_\_\_  
Owner's Printed Name

\_\_\_\_\_  
Date

\_\_\_\_\_  
CBW-Den Team Member Signature

\_\_\_\_\_  
Date